



# **National Finance Center Customer Notification**

**Date of Notification:** July 14, 2011

**Subject:** NFC STARWEB Application System Issue Update

**Database/Customer(s) Affected:** STARWEB

**Dear Customer:**

This notification is a follow-up to a notice issued on July 13, 2011, stating that the STARWEB Application was unavailable. We are aware of one isolated printer problem but the save issue and the inability to print have been addressed and the application is now available. There is no action required on the part of the customers.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at [Customer.Support@nfc.usda.gov](mailto:Customer.Support@nfc.usda.gov).

DRA/M6-11-077/125

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## **“Tip of the Week”**

Agencies are reminded that entering a request into SPPS to process foreign salary advances automatically **pays and bills** the employee. Please do not enter a separate “request to bill” into SPPS, as this will cause a duplicate bill to be processed.